

SMART CONFLICT LEADERSHIP

SMART Conflict SkillsTM include...

Strategic

Focuses attention on positive win-win outcomes and creating alignment with company vision and values

Motivating

Inspires productive conversations and ignites passionate debate; encourages a positive mindset

Accountable

Owns and manages personal emotions and commitments

Risk-ableTM

Has the courage to do what's right regardless of ego or obstacles

Teachable

Willing to expand personal perspectives and encourage the growth of others

...with the ultimate goal to create results for the business in a healthy environment.